

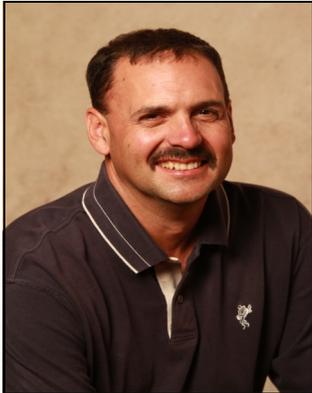


Oren's Auto News

101 North Swift Street, Edgerton, WI 53534 Phone: 608-884-8923

Family Owned & Operated Since 1976

Message From The Shop - July 2014



The shop had a very busy spring and summer is proving to be the same. We often get asked why a body shop would be busy in the warm months when there is no snow and ice? Well, the summer months and warmer temperatures bring a lot more drivers on the roads and that causes more accidents. A lot of trailers are being pulled in the summer months with campers and boats, wave runners, etc. and sometimes those trailers get in the way when backing up! Our detailing department also stays extremely busy in the summer getting vehicles cleaned up from the winter and ready for the summer vacations and then cleaning them again

after all the fun is over. Remember to close your sunroofs and windows when leaving your vehicles unattended. Our detailers have had several "wet" clean ups already this summer from the unexpected downpours of rain that have been popping up. When a sunroof is left open in a downpour it is amazing how much water pools in the vehicle. If that water is not properly extracted, mold and a damp musty smell will begin to grow in the vehicle. If a center storage compartment is in the vehicle below the sunroof, be sure that everything gets pulled out of that and remove the water. We had one customer that had a new digital camera destroyed from rain water that was stored in that compartment. Often times we have to pull the seats, carpet, floor moldings and storage compartments out of the vehicle so it is down to the bare metal to get everything dried out. It's another service we offer at Oren's if you unfortunately need it.

Tradition continued this past holiday and we were able to sneak away to the lake in Rhinelander with some friends and 16 teenagers to enjoy a little quiet time. Of course, the part about "quiet time" is a joke! It was fun, food, campfires and some fishing. The sunshine was great and provided everyone with some relaxation. Wendy and Seth traveled further to Marquette, MI later in the week so Seth could tour the Northern Michigan University campus. Yes, he may be a "Yooper" someday! He really liked the college and the community. He will be a junior in high school this fall so he still has plenty of time to visit more colleges and decide.

Enjoy the great weather and the rest of summer. Before we know it the white stuff will be falling again.

As always, drive safely!

Shane Oren, Owner

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Shop Hours

Monday - Friday
8 AM - 5 PM
After Hour Appointments Available Upon Request

Car Wash Hours

Monday - Saturday
8 AM - 5 PM
Weather Permitting

Tips on Choosing An Auto Body Repair Shop

Last year, we provided an estimate on a van for a local business that had front end and rear end damage. Our estimate was over \$5,000. The company was self insured so Shane found a lot of used parts and did a lot of work to save them money. After Shane explained the estimate and repair process and handed it to the owner, Shane could see he was puzzled and asked if he had additional questions or concerns. The owner then shared another repair estimate he had received. After reviewing it for a second and noticing the \$2,000 difference he could understand the customers confusion. Shane explained that the other estimate didn't include the damaged radiator, condenser, fan assembly and other little miscellaneous parts and brackets that were under the

hood. This leads to the BIG question of which shop to choose to repair your vehicle? Here are a few helpful tips in making this big decision.

1. Ask Your Friends and Family.

The best way to find trust worthy service is through word of mouth of family and friends. If you don't have a relationship already established with a body shop, ask around. Get several opinions. Don't settle for mediocre comments like "they did OK". What you are really looking for is someone that was truly impressed with top notch service. Ask a shop if they survey their customers after repairs, can you read the surveys?

2. Get More Than One Estimate.

Only one estimate is necessary, but if you get an estimate you feel un-

easy about, get a 2nd and a 3rd. Estimates can be very confusing and a quality shop will explain the estimate to you upon delivery. Also, when you're getting estimates look for things like how busy is the shop (a busy shop usually means quality repairs and great customer service) is it clean or dirty, is the staff friendly.

3. Trust Your Instincts. This is probably the most important step.

4. Written Warranty. Ask each shop if they provide a Written Lifetime Warranty on the repairs for as long as you own the repaired vehicle.

Chicken Curry Salad

One of the best things about cookouts in the summer with family and friends is getting the chance to try all the dishes others brought to share. While visiting the lake over the 4th of July, this salad was brought by Wendy's cousin, Stephanie, from Marquette, MI. The bowl didn't last long and everyone was asking for the recipe. So many healthy ingredients!

10 oz of cooked quinoa or brown rice

1 c. vanilla or honey fat free yogurt

1 tsp curry powder

1/4 tsp salt

3 c. chopped cooked chicken breast

1 1/2 c. chopped medium apple

1/2 c. chopped celery

1/4 c. Craisins (dried cranberries)

Green leaf lettuce (optional)

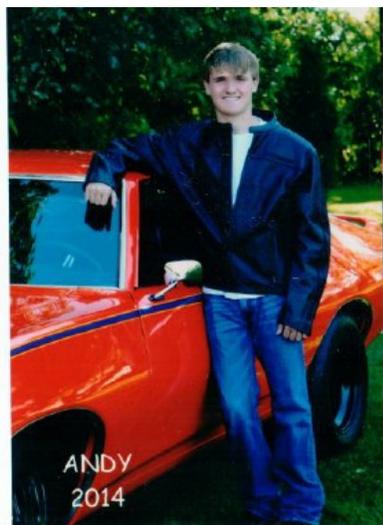
Prepare rice or quinoa according to package and place in freezer 8 to 10 minutes to chill. While chilling, combine yogurt, curry powder and salt in large bowl. Add chicken and next 3 ingredients to yogurt mixture, stirring until coated. Stir chilled rice or quinoa into chicken mixture. You can spoon chicken



salad onto lettuce leaves if desired. We ate it as a salad right out of the bowl. So delicious!

Note: The rice or quinoa could be made the night or morning before so there is no delay in waiting for it to chill.

Scholarship Recipient - Andy Hanewall



We are excited to award our first annual Oren's Auto Body scholarship to Andy Hanewall! Andy graduated from Edgerton High School on Sunday, June 8. He is the son of Steve and Julie Hanewall, Edgerton. Andy will be attending Universal Technical Institute (UTI) in Orlando, Florida, and

is enrolled in the Automotive Technology Training Program.

There were two required criteria to be awarded this scholarship. The recipient was to be enrolled in a technical college in the automotive field and show the desire to be an outstanding member in the community in which he will choose to live. After reading Andy's scholarship application, there was no doubt that he met these criteria. He has been raised in a family owned automotive repair business and plans to continue working in and someday own Steve's Hwy. 51 Repair. Hmm, we wonder if the name will stay the same? Andy has been working in the repair shop learning some early tricks of the trade from his Dad since he was old enough to walk. More importantly, Andy and his family continually donate countless hours of

volunteer time and financial resources to support the surrounding communities. We believe Andy will continue this great tradition upon graduation and into the future when he owns the business.

Upon certification from UTI, Andy will be trained to diagnose, maintain and repair domestic and foreign autos. He will effectively troubleshoot problems of all kinds using the most up to date engine analysis scanners and other computerized diagnostic equipment. He will learn additional skills for basic engine systems to computerized fuel injections, anti-lock brakes, passenger restraint systems and computerized engine control and much more.

Good luck, have fun and best wishes, Andy!

Why You Should Wax Your Vehicle



Waxing your vehicle is something that should be done on a regular basis. If you neglect this regular maintenance, it obviously will not lead to mechanical problems, however, it will result in a lower resale value. Regular exterior maintenance will keep your car looking new for years after the purchase. Waxing protects the paint job and clear coat on your car by preserving the oils in the paint that help to prevent oxidation. It protects your paint from the daily

wear and tear vehicles get from being exposed to the outside world such as, bird droppings, wind, rain, hail, tree sap, smog and ultraviolet rays from the sun, etc.. The result from not waxing is a dulled finish.

One of the easiest ways to tell if your car needs to be waxed is by how well the water beads up on the vehicle surface. If it beads well then you know the current wax is still protecting and if no beading is visible, it's time for a

wax. Customers ask how often should this be done and we usually recommend once or twice a year, spring and fall.

If your busy schedule doesn't allow time to get this done, give Oren's Auto Body a call and schedule an Exterior Detail. We use a clay treatment to remove all the tree sap, brake dust, etc. and top it off with a good coat of wax sealant to protect the finish and keep your vehicle looking like new.



101 N. Swift Street
Edgerton, WI 53534

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On the web OrensAutoBody.com



**Quality You Expect...
Service You Deserve**

When the fun of
vacation is over
**SAVE \$10.00 on
vehicle detailing**

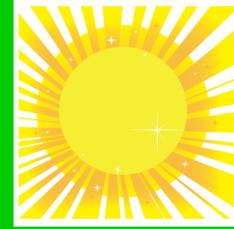
(Over \$50.00)

**Oren's Auto
Body, Edgerton**



Not valid with any other offer.

Expires 8/31/14

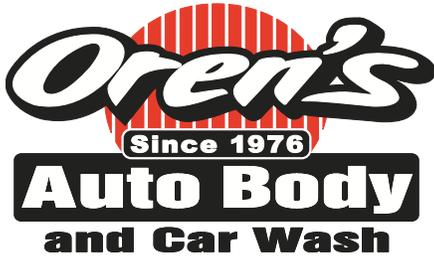


**HOT SUMMER
SAVINGS AT
OREN'S AUTO
BODY**

SAVE \$50.00

on any paint or collision repair
over \$100.*Not valid with any
other offer.

Expires 08/31/14



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